I AM DEAF.

I AM HARD OF HEARING.

Please point to the pictures to help me understand what you want.

This card has been funded by a grant from FMFCU Foundation.
This card is for law enforcement officers. This card will help you communicate with me.

THE BEST WAY(S) TO COMMUNICATE WITH ME:

- INTERPRETER
- TEXT
- WRITING
- LIP READING
- GESTURES
- ASSISTIVE LISTENING DEVICE

COMMUNICATION TIPS

When communicating with me, please,
- Get my attention first.
- Move to a well-lit area, when possible.
- Make eye contact when you speak.
- Repeat, rephrase, or write your request down is necessary.

Be aware that:
- Shining a flashlight in my face will make it difficult for me to understand you.
- I may need to communicate through a qualified sign language interpreter.
- I may need to connect an assistive device to my hearing aid or cochlear implant to hear better.
- A hearing aid or cochlear implant does NOT allow me to understand everything you say.

If I am going to be arrested or be asked to come in for questioning, I may need:
- A qualified sign language interpreter for both spoken and written communication.
- A communication access real-time translation (CART) for captioning conversations.
- For a phone call – video phone, internet service, computer, captioned telephone, or cell phone for texting.

Disclaimer: This visor card does not waive the user’s right to effective communication under the Americans with Disabilities Act (ADA).